

RESP.

TR  
QR  
Panel

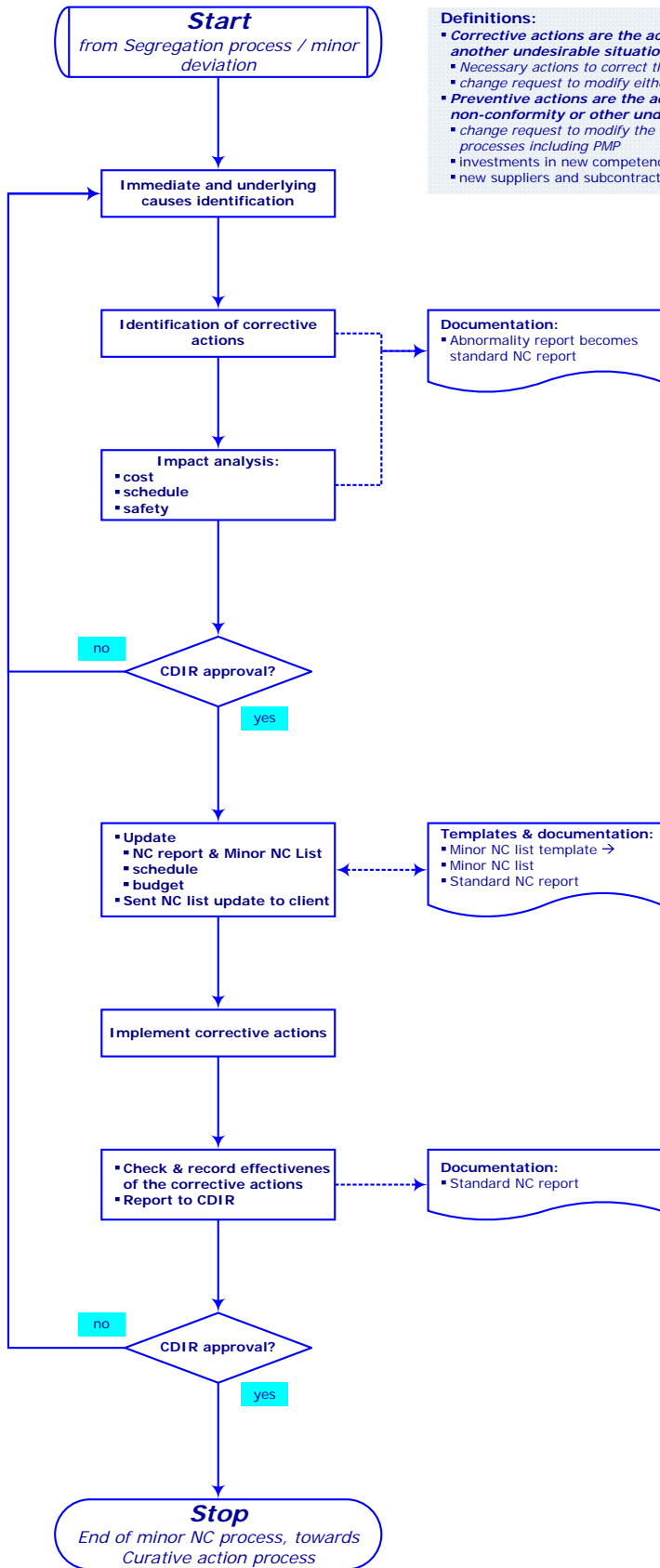
TR  
QR  
Panel  
CPL  
(Supplier)

CDIR

QR  
PM  
CPL

QR  
TR  
PM

CDIR



**Definitions:**

- **Corrective actions are the actions to eliminate the cause of a defected nonconformity or another undesirable situation:**
  - Necessary actions to correct the defective parts (scrap & remake, rework, us as is), and
  - change request to modify either the design of the part, or the way to realize it or both.
- **Preventive actions are the actions which aim at eliminating the cause of a potential non-conformity or other undesirable potential situation:**
  - change request to modify the organisation of the association or consortium, its management processes including PMP
  - investments in new competences and equipments,
  - new suppliers and subcontractors

**Glossary**

- ADP, Acceptance Data Package (documentation linked with the deliverable)
- CDIR, CRPP Direction
- CQMS, CRPP Quality Management Electronic System
- GL, Group Leader
- CPL, CRPP-Planner
- PM, Project Manager
- PMP, Project Management Plan
- PT, Project team

- QM, Quality Manager of CRPP
- QR, Quality Representative for the project
- RO, Responsible Officer
- SEC, Secretary
- TR, Technical Representative
- WBS, Work Breakdown Structure
- WPC, Work Package Controller
- Approval, validation by client or CDIR
- Review, internal critical presentation to peers & GL
- Validation, internal validation by hierarchy

081022

Rel.	Date	Designation	Author	Checked
0.0.1	22.10.08	New design common to CRPP & ITERMAG, related to the Abnormality management process	Léonard	
0.0.0	11.04.08	First design for CRPP	Léonard	

**MANAGEMENT PROCESS FOR MINOR NON CONFORMITY**