

RESP.

TR
QR
Panel

TR
QR
Panel
CPL
(Supplier)

CDIR

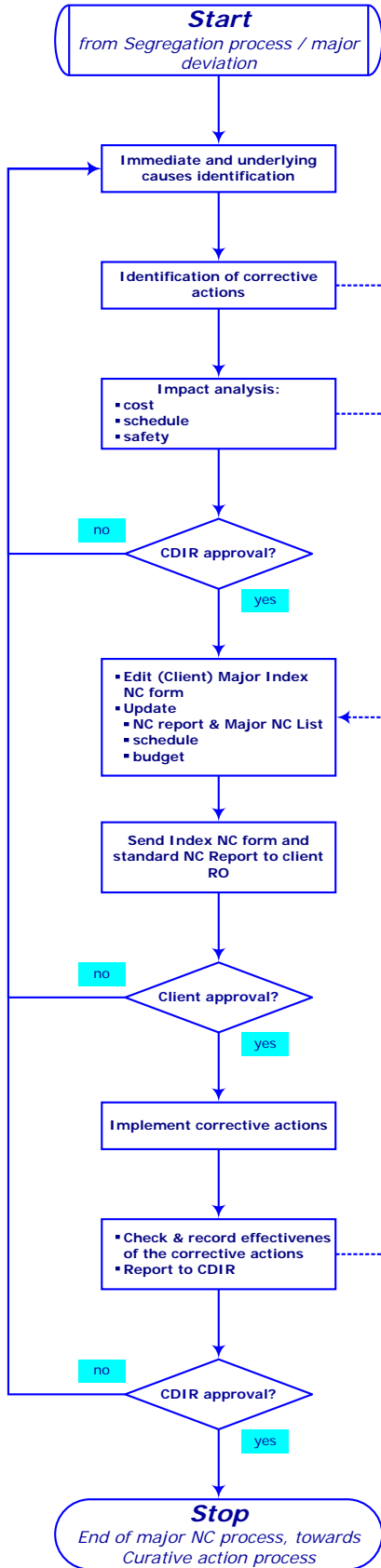
QR
PM
CPL

QR

Client

QR
TR
PM

CDIR



Definitions:

- **Standard NC Report: Common report for minor and major non-conformity**
 - A simple checkbox indicates that the abnormality report is became a standard NC report.
 - It stipulates all data's of the abnormality, an accurate definition of the NC, the number of related part if available, the causes of the NC, if it is a major or a minor one, the proposed corrective actions, their impact on schedule, budget, safety with regards to the scope of the contract, the records of implementation and implementation results, etc.
- **Preventive actions are the actions which aim at eliminating the cause of a potential non-conformity or other undesirable potential situation:**
 - change request to modify the organisation of the association or consortium, its management processes including PMP
 - Investments in new competences and equipments,
 - new suppliers and subcontractors
 - etc.

Documentation:

- Abnormality report becomes standard NC report

Definitions:

- **Corrective actions are the actions to eliminate the cause of a defected nonconformity or another undesirable situation:**
 - Necessary actions to correct the defective parts (scrap & remake, rework, us as is), and
 - change request to modify either the design of the part, or the way to realize it or both.
- **Preventive actions are the actions which aim at eliminating the cause of a potential non-conformity or other undesirable potential situation:**
 - change request to modify the organisation of the association or consortium, its management processes including PMP
 - Investments in new competences and equipments,
 - new suppliers and subcontractors

Template & documentation:

- (Client) Major Index NC form template →
- Major Index NC form
- Standard NC report
- Major NC list template →
- Major NC lists

Documentation:

- Major Index NC Form
- Standard NC report

Glossary

- ADP, Acceptance Data Package (documentation linked with the deliverable)
- CDIR, CRPP Direction
- CQMS, CRPP Quality Management Electronic System
- GL, Group Leader
- CPL, CRPP-Planner
- PM, Project Manager
- PMP, Project Management Plan
- PT, Project team

- QM, Quality Manager of CRPP
- QR, Quality Representative for the project
- RO, Responsible Officer
- SEC, Secretary
- TR, Technical Representative
- WBS, Work Breakdown Structure
- WPC, Work Package Controller
- Approval, validation by client or CDIR
- Review, internal critical presentation to peers & GL
- Validation, internal validation by hierarchy

081022

Rel.	Date	Designation	Author	Checked
0.0.0	22.10.08	New design common to CRPP & ITERMAG, related to the Abnormality management process	Léonard	

MANAGEMENT PROCESS FOR MAJOR NON CONFORMITY